



# Training Services

## NCC Services WG Update

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# Overview

- Introducing the Training Team
- About our courses
- What we did in 2003
- Training in 2004
- Developing training services

# The Training Team





# Training Goals

- Efficient resource request handling
- Give update on latest developments
- Meet and greet
  - Get feedback
  - Opportunity to meet RIPE NCC staff
- Membership Survey
  - Training highly appreciated

# LIR Course

- Policies & policy making process
- Procedures for requesting Internet resources
- Basics of the RIPE Database
  
- 47 LIR courses delivered in 2003



# Routing Registry Course

- Automating router configuration
- Monitoring your announcements
- Introduce relevant services & tools
  - IRRToolset
  - RIS
  - RRCC
- Basics of RPSL
- 11 RR courses delivered in 2003

# DNSSEC Course

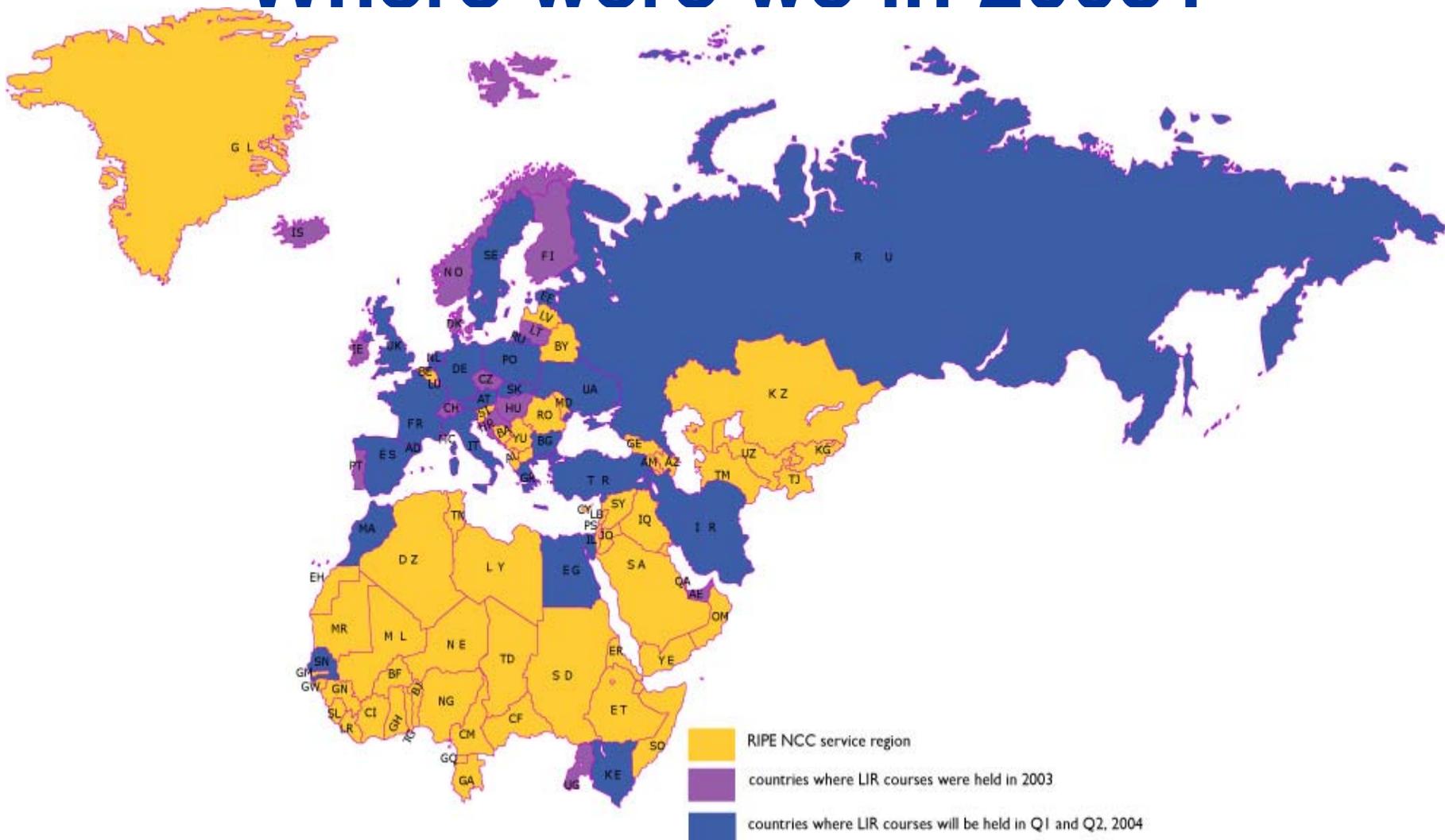
- DNSSEC features
  - Create awareness of DNSSEC
- Configuration example
- Facilitate deployment of DNSSEC
  - Reverse delegation
  
- 13 DNSsec courses delivered in 2003



# Tutorials and Seminars

- IP Tutorials 2003:
  - Jan Amsterdam (RIPE 44)
  - May Barcelona (RIPE 45)
  - Jun Kampala (AfNOG and AfriNIC 2003)
  - Sep Amsterdam (RIPE 46)
- Seminars 2003:
  - Dec Dubai (RIPE NCC Regional Meeting)

# Where were we in 2003?



71 courses delivered in 23 countries

# Training in 2004

- ~ 80 courses planned
  - 58 LIR courses
  - 16 Routing Registry courses
  - 8 DNSSec courses
- Q1 – Q2 Destinations
  - Spain, Austria, Morocco, Estonia, Italy, Russia, Poland, England, Germany, Turkey, Slovakia, Senegal, Egypt, France, Bulgaria, Ukraine, Sweden, Kenya



# Membership Survey

- Different training methods and formats
- New and advanced topics and material
- Encourage Policy Development Process
- Geographical spread of training courses
- More Hostmaster visits to members
- RIR collaboration
- Funding



# Developing Training Services

- Training methods and formats
  - E-learning – use of technologies
  - Workshops, presentations, seminars
  - Rewrite LIR training course
  - Host or outsource?
- Define long term training strategy
  - Adapt training courses to community needs
  - Funding
  - RIR Collaboration



# Contacts and links

- Feedback and ideas
  - [rummy@ripe.net](mailto:rummy@ripe.net)
- Training Website
  - General information and material  
<http://www.ripe.net/training/>
  - Forthcoming courses  
<http://www.ripe.net/cgi-bin/courselist.pl.cgi>

# Questions & Answers

